You should be getting a welcome email from **Quickpass**, which is the new app Tradewind uses to reset/manage users’ passwords. This App will allow you to reset your password if you forget it or unlock your account if the password expires or gets locked out.

**Example Email attached at the bottom.**

In the **Quickpass** welcome email, first verify your phone number by clicking/tapping on the link that says to verify, then once that’s done, tap the other link below to install and set up the App.

Once that’s done, at any point you can log into the App and change/reset your password to something else, or unlock your account if you get locked out.

Please contact [techsupport@flytradewind.com](mailto:techsupport@flytradewind.com) if you have any questions or need assistance.

If you do not have access to your email, please contact your supervisor.

A screenshot of a computer company

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